

# Student Terms and Conditions

## 1. Course Fees and Booking Deposits

All courses require a 20% deposit to secure your place. We cannot reserve a place based on verbal or written confirmation alone. Bookings are accepted on a first-come, first-served basis. The remaining balance must be paid no later than 4 weeks prior to the course start date. For bookings made less than 4 weeks before the start date, full payment is due immediately upon invoice.

### **Cancellation Policy:**

More than 4 weeks before the start date: Only the deposit is retained, and it will be refunded if your place is filled by another student. Less than 4 weeks before the start date:

- Refunds are only possible if your place is filled by another student. We will make every effort to fill
- Cancelled places, but this cannot be guaranteed. If The Bike Inn must cancel or reschedule due to
- Circumstances beyond our control, any payments will be transferred to new course dates.

## 2. Accommodation and Travel

Accommodation and travel arrangements are at your own risk. The Bike Inn is not liable for costs incurred if a course is canceled or rescheduled. We strongly recommend booking accommodation with flexible cancellation policies and considering travel insurance.

## 3. Tools, Equipment, and Consumables

Each student will be provided with a workstation, tools, and consumables (lubricants, cleaning materials, etc.). Students may bring their own tools, but The Bike Inn accepts no responsibility for loss, damage, or theft. All tools must be returned at the end of the course; missing or damaged items may be charged to the student.

#### **4. Students' Bicycles**

Students are encouraged to bring their own bicycles for practical sessions. For General Maintenance courses, students must bring one or two bicycles. Bicycles stored on-site are covered by The Bike Inn's insurance, but students are advised to have their own cover. Use of personal bicycles during tuition requires tutor approval.

#### **5. Additional Purchases and Payments**

Students may purchase tools, parts, or books during the course. Payment terms for invoices are 7 days. High-value items may require full payment before release. Accepted payment methods: cash, card (except AmEx), bank transfer. Cheques are not accepted.

#### **6. Health and Safety**

Hand sanitizers and washing facilities are available. Students may bring personal mugs/plates/cutlery. Access to certain areas (e.g., workshop storage) is restricted.

#### **7. Liability**

The Bike Inn is not responsible for personal property loss or damage. Students participate in practical sessions at their own risk and should follow all safety instructions.

#### **8. Agreement**

By booking a course, you agree to these Terms and Conditions.